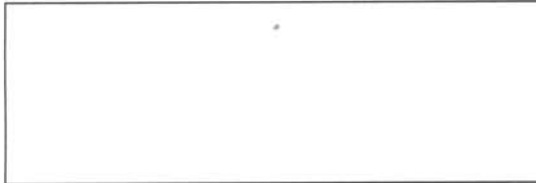


Our ref: TP 602 Zone GA Review January 2009



GA CPZ Consultation Review Questionnaire
Please complete and return



Dear Resident,

The information you provide will be treated confidentially and will be used solely by the London Borough of Brent.

Your views are important to us – please therefore let us know how you think the CPZ in your area can be improved. Please complete this questionnaire and return it in the **FREEPOST** envelope enclosed, to reach us by **6th February 2009**.

Alternatively, post it to **London Borough of Brent, Transportation Service Unit, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ.**

PLEASE PRINT CLEARLY.

Only one reply per household will be accepted and or one member of staff for each company / business is required to reply.

Yours sincerely

Phil Rankmore
Acting Director of Transportation

If you require any further information on the existing CPZ or wish to discuss any specific issue, please contact the Traffic Management Team on 020 8937 5149/5132

**IF YOU REQUIRE THIS DOCUMENT IN LARGER PRINT
PLEASE TELEPHONE 0208 937 5132 / 5185**

Brent – Building a better borough



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INVESTORS IN PEOPLE



Our ref: TP 602 Zone GA review January 2009



Controlled Parking Zone Review - GA

Zone GA Controlled Parking Zone Review – Consultation Leaflet

You will be aware that the controlled parking zone which is in operation in your area was introduced in May 2005 following successful consultations with the local community. The scheme was implemented to:

- Remove commuter and long-term non-residential parking from the area,
- Improve road safety by removing obstructive parking from junctions,
- To reduce the level traffic in the area by regulating parking on-street, and
- To attract more customers to the businesses –by allowing greater turnover of the parking spaces.

You are now invited to give us your views on how you think the CPZ is operating and on how the scheme could be improved. The issues which have prompted reviews of CPZs elsewhere in the borough are, for example, the CPZ operational days and hours, insufficient permit holder or 'pay & display' bays and excessive lengths of 'yellow lines' restrictions. You may wish to comment on these or any other issues which are of concern to you.

It is important that you respond using the questionnaire, as it is on this basis of this feedback that a decision will be made on whether changes are required to the existing CPZ. Please complete the questionnaire and enclosed equalities monitoring form and return it in the **FREEPOST** envelope provided by **6th February 2009**.

The result of the consultation along with officers' recommendations will be reported to the March 2007 Highways Committee meeting for a decision. Once a decision is made you will be informed accordingly.

If you require any further information on the existing CPZs or wish to discuss any specific issue please contact :

Taher Chaudhary
Traffic Management Section
London Borough of Brent
Tel: 020 8937 5149

Customer Relations Officer
Traffic Management Section
London Borough of Brent
Tel: 020 8937 5132

**IF YOU REQUIRE THIS DOCUMENT IN LARGER PRINT
PLEASE TELEPHONE 0208 937 5132 / 5185**



1. How satisfied are you with the CPZ overall?Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know **2. How satisfied are you with the days and hours the CPZ operates? (currently Mon- Sat, 10.00am - 9.00pm)**Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know **3. What would you like the CPZ operational days to be?**Remain unchanged Monday - Friday Monday - Sunday **4. What would you like the CPZ operational hours to be?**Remain unchanged 8.30am – 6.30 pm 10.00am – 3.00pm **5. Are you satisfied with the pay & display machines' hours of operation in the zone?**Yes No **6. Do you think enough parking spaces have been provided for?**

(a) Residents	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>
(b) Businesses	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>
(c) Shared use resident / business	Yes <input type="checkbox"/>	No <input type="checkbox"/>	Don't Know <input type="checkbox"/>

7. If you have visitors, how easy is it for them to park?Very easy Fairly easy Fairly difficult Very difficult Don't know **8. If you are a business, how easy is it for you and your customers to park?**Very easy Fairly easy Fairly difficult Very difficult Don't know **9. How much has the CPZ improved safety for pedestrians and motorists?**A great deal A fair amount Just a little Not at all Don't know **10. How satisfied are you with the current level of parking enforcement?**Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know **11. How satisfied are you with the current charging of parking permits?**Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know **12. How satisfied are you with the arrangements for getting permits?**Very satisfied Fairly satisfied Fairly dissatisfied Very dissatisfied Don't know **13. Do you feel the CPZ has changed your local area?**Much better A little better No different No better Don't know

Do you have any further comments? Please use a separate sheet if you would like to make more comments.



REVIEW AREA CONTROLLED PARKING ZONE – GA



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Equalities Monitoring Questionnaire

Brent Council is committed to ensuring that the services it provides meet the needs and requirements of all sections of the community. It is not compulsory to provide the information we are asking for but you will be helping us to meet this commitment and tailor our services to the needs of Brent's community, if you do so.

Any information given will be processed, in accordance with the Data Protection Act 1998 and therefore information which can identify you will not be published or passed to any third party.

We would appreciate your help by completing the following questionnaire and returning it to: Transportation Service Unit, Brent House, 349-357 High Road, Wembley, Middlesex, HA9 6BZ.

Important Note: Please contact 020 8937 5132/5149 if you have any questions about this questionnaire or would like the form in a different language or in a larger letter font size.

1) Your first and last name:

2) Your address:

3) What is your ethnic group? (Please tick the relevant box)

Asian or Asian British	Black or Black British	Chinese or other ethnic group
<input type="checkbox"/> Indian <input type="checkbox"/> Pakistani <input type="checkbox"/> Bangladeshi <input type="checkbox"/> Any other Asian background e.g. <i>African Asian</i> <i>Sinhalese</i> <i>Sri Lankan Tamil</i> <i>Nepali</i>	<input type="checkbox"/> Caribbean <input type="checkbox"/> African	<input type="checkbox"/> Chinese <input type="checkbox"/> Any other ethnic group e.g. <i>Kurdish</i> <i>Afghanistan</i> <i>Iraqi</i>
White	Mixed Race / Dual Heritage	
<input type="checkbox"/> British <input type="checkbox"/> Irish <input type="checkbox"/> Any other White background e.g. <i>Gypsy/Roma</i> <i>Albanian</i> <i>Croatian</i> <i>Polish</i>	<input type="checkbox"/> White/Black Caribbean <input type="checkbox"/> White/Black African <input type="checkbox"/> White/Asian <input type="checkbox"/> Any other mixed background	

3) Do you consider yourself to be a disabled person? No Yes → If 'Yes', please indicate the nature of your disability, by ticking the appropriate box below:

- Mobility difficulties (includes people who use wheelchairs)
- Sensory impairments (these include sight, hearing and speech impairments)
- Respiratory difficulties
- Other

4) What is your gender? Female Male

5) To which age group do you belong?

- 15-24 25-44 45-54 55-64 65-74 75-84 85+



<p>If you have difficulty understanding this in English, please contact the One-Stop Shop at the Town Hall, Forty Lane, Wembley, Monday to Friday 9am to 5pm. Telephone 020 8937 1200</p>	ENGLISH
<p>ஆங்கிலத்தில் இதுவை விளங்கிக்கொள்வதில் உங்களுக்குக் கஷ்டம் இருந்தால், தங்கட்கீழ்வருமாறு வெளிக்குழுவைக் கும் இடத்தில் காலை 9 மணிக்கு நடுபகல் 5 மணி வரை தயார் செய்யும். தொடர்பு என்ற இடத்திலுள்ள வணிக - ஸ்டாப் சோப் என்பதைத் தயவுசெய்து தொடர்புகொள்ளவும். தொலைபேசி 020 8937 1200</p>	TAMIL
<p>إذا كنت تجد صعوبة في فهم هذه الوثيقة باللغة الإنجليزية فيرجى الاتصال مع وان متوقب متوقب في دار البلدية على عنوان: One-Stop Shop at the Town Hall, Forty Lane, Wembley ما بين الساعة 9:00 صباحاً و 5:00 بعد الظهر أيام الإثنين إلى الجمعة على هاتف 020 8937 1200</p>	ARABIC
<p>Nëse keni vështirësi ta kuptoni këtë në Anglisht, ju lutemi kontaktoni One-Stop Shop në adresën Town Hall, Forty Lane, Wembley, nga e Hëna deri të Premten në orarin 9paradite - 5pasdite. Telefoni 020 8937 1200</p>	ALBANIAN
<p>Jeżeli macie Państwo problemy ze zrozumieniem tej informacji w języku angielskim, prosimy o kontakt z One-Stop Shop, jaki mieści się pod adresem: Town Hall, Forty Lane, Wembley, od poniedziałku do piątku, w godz. od 9.00 do 17.00. Numer telefonu: 020 8937 1200</p>	POLISH
<p>Haddii aad dhib kala kulanto in aad tani ku fahamto luqada ingiriisida, fadlan la xidhiidh xafiiska One-Stop Shop ee ku yaala Town Hall, Forty Lane, Wembley Isniinta ilaa Jimcaha 9ka subaxnimo ilaa 5ta galabnimo. Telefoon 020 8937 1200</p>	SOMALI
<p>જો તમને આ ઈંગ્લિશ ભાષામાં સમજવામાં મુશ્કેલી પડતી હોય તો, કૃપા કરી વન સ્ટોપ શોપનો (One-Stop Shop), Town Hall, Forty Lane, Wembley માં સોમવારથી શુક્રવાર સવારના 9 થી સાંજના 5 માં સંપર્ક કરો. ટેલિફોન: 020 8937 1200</p>	GUJARATI
<p>انگش میں وی کی یہ دستاویز اگر آپ کو سمجھنے میں نہ آئے تو براہ مہربانی ٹاؤن ہال میں 'ون اسٹاپ شاپ' سے رابطہ کریں، جس کا پتہ ہے: Forty Lane, Wembley فون نمبر: 020 8937 1200 اوقات: پیر تا جمعرات نو سے شام پانچ تک۔</p>	URDU
<p>इंग्लिश में दी गई यह दस्तावेज़ अगर आपको समझ में न आए तो कृपया टाउन हॉल में वन-स्टॉप-शॉप से संपर्क करें। पता है: Forty Lane, Wembley फोन नंबर: 020 8937 1200 समय सोमवार से शुकवार के बीच सुबह नौ से शाम पांच बजे तक।</p>	HINDI
<p>ਜੇ ਤੁਹਾਨੂੰ ਅੰਗ੍ਰੇਜ਼ੀ ਸਮਝਣ ਵਿਚ ਮੁਸ਼ਕਲ ਆ ਰਹੀ ਹੈ ਤਾਂ ਟਾਊਨ ਹਾਲ ਫੋਰਟੀ ਲੇਨ ਵੈਮਬਲੀ ਵੱਲ ਸਟੋਪ ਸ਼ੋਪ ਨਾਲ ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁਕਰਵਾਰ ਸਵੇਰੇ 9 ਵਜੇ ਤੋਂ ਸ਼ਾਮ 5 ਵਜੇ ਤੱਕ ਸੰਪਰਕ ਕਰਨ ਦੀ ਕ੍ਰਿਪਾ ਕਰੋ। ਟੈਲੀਫੋਨ 020 8937 1200</p>	PUNJABI



ZONE GA REVIEW - STREET BY STREET ANALYSIS

	1. How satisfied are you with the CPZ overall?					2. How satisfied are you with the days and hours the CPZ operates? (currently Mon-Sat, 10.00am-9.00pm)					3. What would you like the CPZ operational days to be?				4. What would you like the CPZ operational hours to be?			
	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Remain unchanged	Monday-Friday	Monday-Sunday	Remain unchanged	8.30am - 6.30pm	10am - 3pm		
Anson Road	6	9	2	5	0	6	3	3	10	0	6	15	1	6	8	9		
Astley Ave	2	2	0	1	1	1	3	2	1	0	1	6	0	3	3	1		
Blackstone	2	4	2	2	0	1	1	3	5	0	2	8	0	2	3	5		
Dawson Rd	3	1	1	2	0	3	0	0	3	0	3	4	0	3	0	4		
Dacey Ave	2	3	1	3	0	2	1	2	4	0	3	6	0	2	1	6		
James Ave	2	1	2	7	0	1	1	2	7	0	2	10	0	2	1	9		
Meredith A	3	2	1	2	0	0	2	2	4	0	1	7	0	1	3	4		
Olive Road	0	1	0	0	0	0	0	1	0	0	1	0	0	0	0	1		
Oman Ave	5	8	2	3	0	5	3	3	6	0	7	8	3	7	5	5		
Sneyd Road	0	3	4	15	0	1	0	4	17	0	1	21	1	2	7	13		
Wren Ave	1	6	1	5	0	1	5	0	7	0	5	9	0	4	7	3		
TOTAL	26	40	16	45	1	21	19	22	64	0	32	94	5	32	38	60		

	5. Are you satisfied with		6. Do you think enough parking spaces have been provided for?										7. If you have visitors, How easy is it for them to park?				
	Yes	No	a) Residents		b) Businesses			c) Shared use resident/ business					Very Easy	Fairly Easy	Fairly difficult	Very difficult	Don't know
			Yes	No	Yes	No	Don't Know	Yes	No	Don't Know	Very Easy	Fairly Easy					
Anson Roa	16	5	16	4	3	6	1	9	5	1	10	3	12	2	6	0	
Astley Ave	4	3	6	1	0	1	1	2	1	1	2	1	3	3	0	0	
Blackstone	6	4	7	2	1	2	2	6	2	1	7	1	2	3	4	0	
Dawson Rd	4	3	6	1	0	2	0	4	1	0	4	1	3	2	1	0	
Dacey Aver	4	4	7	2	0	2	0	3	1	1	2	0	4	1	3	1	
James Ave	2	8	4	8	0	3	3	2	2	3	3	0	4	2	6	0	
Meredith A	5	3	6	2	0	3	1	1	2	0	3	1	2	4	1	0	
Olive Road	1	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	
Oman Aver	14	3	10	6	1	7	0	5	6	0	6	3	7	3	4	1	
Sneyd Road	10	12	17	3	3	5	3	10	4	4	10	0	10	5	8	0	
Wren Aver	7	5	10	2	2	6	2	3	6	2	3	0	7	5	2	0	
TOTAL	73	50	90	31	10	37	13	45	30	13	50	10	55	30	35	2	

	8. If you are a business, how easy is it for you and your customers to park?					9. How much has the CPZ improved safety for pedestrians and motorists?					10. How satisfied are you with the current level of parking enforcement?				
	Very Easy	Fairly Easy	Fairly difficult	Very difficult	Don't know	A great deal	A fair amount	Just a little	Not at all	Don't know	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know
Anson Roa	1	0	1	1	7	4	4	4	5	6	6	8	2	3	4
Astley Ave	0	0	0	0	4	0	2	1	2	2	3	2	0	2	0
Blackstone	1	0	0	1	5	1	4	1	3	1	2	4	4	0	0
Dawson Rd	0	1	1	0	4	1	2	0	2	2	1	3	2	0	1
Dacey Aver	0	1	0	1	2	4	0	2	3	0	2	1	1	5	0
James Ave	0	1	1	0	3	2	0	0	8	2	1	3	2	4	2
Meredith A	0	1	0	0	2	3	1	1	1	2	2	4	0	2	0
Olive Road	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0
Oman Ave	1	0	1	0	5	8	2	2	6	0	4	11	1	1	1
Sneyd Roa	0	1	0	2	14	2	5	4	10	2	1	6	2	8	5
Wren Aver	1	0	0	1	6	3	3	1	6	1	0	6	2	4	2
TOTAL	4	5	4	6	52	28	23	16	46	19	22	49	16	29	15

	11. How satisfied are you with the current Charging of parking permits?					12. How satisfied are you with the arrangements for getting permits?					13. Do you feel the CPZ has changed your local area				
	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Very satisfied	Fairly satisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Much Better	A little better	No different	No better	Don't know
Anson Roa	2	11	3	5	2	3	10	2	5	3	10	4	4	3	2
Astley Ave	2	2	2	0	1	3	2	1	0	1	2	3	2	0	0
Blackstone	0	2	1	4	3	1	7	1	0	1	4	3	0	2	1
Dawson Rd	1	3	3	0	0	1	3	0	2	1	3	2	0	1	1
Dacey Aver	0	4	1	4	0	1	2	2	3	1	4	0	1	3	0
James Ave	2	0	2	8	0	2	3	4	3	0	2	1	2	7	0
Meredith A	0	2	3	1	2	0	4	1	1	2	3	2	2	1	0
Olive Road	0	1	0	0	0	0	1	0	0	0	1	0	0	0	0
Oman Ave	2	6	1	5	3	2	10	0	1	3	7	7	2	1	1
Sneyd Roa	1	3	6	9	4	0	9	4	8	2	3	4	7	6	0
Wren Aver	0	3	3	4	4	1	6	1	4	2	7	1	2	4	0
TOTAL	10	37	25	40	19	14	57	16	27	16	46	27	22	28	5